

## General Conditions of Sale of STEGO, Kennesaw, Georgia 30144, USA

**Terms of Payment:** Thirty (30) days net from date of invoice, unless otherwise specified.

**Terms of Shipment and Delivery:** All orders will be shipped FOB STEGO's factory or warehouse. All destination, shipping and other charges shall be paid by the customer.

**Acknowledged delivery dates of orders are approximate. STEGO shall not be liable for any cost or expense caused by the delay in delivery if the delay is beyond the reasonable control of STEGO.**

**Minimum or requirement:** \$500.00 net.

**Order Acceptance:** All orders shall be subject to acceptance by STEGO either by written acknowledgement or by actual shipment. All orders and sales are subject to the terms and conditions herein.

**Price:** All prices are net prices, and are exclusive of any applicable sales, use, excise or other taxes. Prices will be charged based on published prices effective at the time of acceptance of order. All prices are subject to change without prior notice.

**Claims:** Customer is responsible for inspection and final acceptance of merchandise. Claims for shortages must be filed with STEGO within thirty (30) days of receipt of merchandise. Claims for billing errors must be filed within thirty (30) days of the date of invoice.

**Cancellation:** Cancellation of orders are subject to acceptance by STEGO with a minimum of five (5) days prior written notice by the customer. All costs and expenses incurred until the date of cancellation will be charged to the customer at STEGO's discretion. Orders may not be cancelled once in production:

- For custom products
- For standard products in quantities larger than regular stock levels

**Retention of Title:** Title to merchandise will remain with STEGO until invoice is paid in full by the customer.

**Return of Goods:** No merchandise may be returned without prior written return authorization by STEGO. Returned products must be:

- Regularly stocked items
- In new condition
- In original packaging
- Shipped freight prepaid

No return will be accepted for products that have been received and held by the customer for longer than twelve (12) months. All returns are subject to a re-stocking fee, at a minimum of 20% of the invoiced amount. Credit for returned products may be made towards the purchase of new merchandise.

**Governing Law:** All terms and conditions herein shall be subject to the laws of the State of Georgia.

**Warranty:** All products manufactured by STEGO are covered by a one (1) year limited warranty, commencing from the date of purchase by the end customer. STEGO warrants its products against defects in material and workmanship under normal use and service. If, within the period of warranty, a product should be found to be defective, STEGO will, at its own discretion, replace or repair the product, or issue credit to the customer, after the product has been returned to STEGO for testing and evaluation. Not covered under this warranty are defects caused by alteration, change, improper installation, or use of the product for which the product has not been designed for, and for which such change, alteration, installation, or use has not been authorized and approved by STEGO.

Products sold by but not manufactured by STEGO will be warranted under and limited to the extent of original manufacturer's warranty policy. To the extent allowable under applicable law, any liability for consequential or incidental damages caused by the Manufacturer's products is expressly disclaimed.

**Effective January 24, 2024**  
**Subject to change without notice.**